

**Community Based Organizations:**

- Citizen Advocates Inc.: Beth Lawyer, Director – Located in Malone and Saranac Lake, NY. Citizen Advocates Inc., operating in Franklin, Essex, Clinton, St. Lawrence and Hamilton Counties, employs over 750 staff who provide a full continuum of patient centered, evidence based and trauma informed OPWDD, OASAS, OMH and DOH services, including integrated Behavioral Health Treatment, Prevention and Recovery services, Child and Adult Health Home Care Coordination, WAIVER and in home Child HCBS, Community Support Services, Supportive Housing, Treatment Apartment Program, Homeless Housing , Youth and Adult Residential, Vocational and Supported Employment, school based Student Assistance/Prevention, 24 hours Crisis Services, Outpatient withdrawal management, integrated Primary Care Services, Parent, Family and Peer Support services, Mental Health First Aid Training, Respite, Mentor Programs and HCBS services. With administrative offices located in Malone, NY we have 17 integrated outpatient treatment office locations throughout the North Country and will be opening up a 24 hr Crisis Stabilization/Ambulatory Detox center in Malone in March 2017.
  - *Counties Served*: Franklin, Hamilton, Essex, Clinton, St. Lawrence
  
- Families First: JoAnne Caswell, Executive Director – located in Elizabethtown, NY. Families First in Essex County, Inc. is a private non-profit, parent designed agency which provides support to any family in Essex County who has a child with emotional/behavioral challenges. A variety of support services are provided to help families maintain their children at home. Services may include HCBS Waiver, Health Home Care Management, crisis intervention, family support, support groups, transportation, advocacy, youth activities, social and recreational activities, parent support groups and a food shelf. Through flexible and individualized services, parents are provided the support needed to create a safe, nurturing, positive environment for their children to learn and grow.
  - *Counties Served*: Essex
  
- Lakeside House: Sally Walrath, Executive Director – located in Saranac Lake, NY. Lakeside House operates a Community Residence for adults with serious mental illnesses, provides Supported Housing Services to individuals living independently with mental illnesses, and is working to establish a transitional shelter to fight homelessness in Franklin and Essex Counties.
  - *Counties Served*: Franklin, Essex, Clinton, St. Lawrence
  
- MHA of Essex County: Valerie Ainsworth, Executive Director – located in Westport, NY. My agency provides non-clinical support mental services. We contract with AHI for Health Home Care Coordination, we operate a 24-hour peer run warm line and respite program, we offer mobile crisis services, supported employment, supported education, supported housing and operate two community centers.
  - *Counties Served*: Essex, Franklin, Clinton
  
- St. Joseph's Addiction Treatment and Recovery Center: Robert Ross, CEO/President – located in Saranac Lake, NY. St. Joseph's Addiction Treatment and Recovery Centers' services include: a co-ed 67-bed Inpatient Rehabilitation facility; a 25-bed long-term residential program for male veterans; an Intensive Family Program; and Adolescent Inpatient Services all serving Clinton, Essex, Franklin, Hamilton, Warren, and Washington Counties; outpatient services in seven sites in Essex and Franklin Counties; substance abuse services in the Essex and Franklin County Jails; aftercare services; supportive homeless housing services scheduled to begin operations in late 2017 serving Essex and Franklin Counties; on-site clinical assessments services working with the Franklin County Department of Social Services; and DSRIP Medical Village collaborations for primary and behavioral health care with Adirondack Medical Center/Adirondack Health in Franklin County and Moses Ludington Hospital/Elizabethtown hospitals in Essex County.
  - *Counties Served*: Essex, Franklin, St. Lawrence

## North Country Region RPC Board

- Warren Washington Association for Mental Health, Inc.: Andrea Deepe, CEO – located in Hudson Falls, NY. WWAMH provides Residential services, Outpatient Article 31 Clinic services (therapy and psychiatry), Adult and Youth Health Home Care Management, Dual Recovery, Home and Community Based Services, and Representative Payee Services, and operates a Psychosocial Program.
  - *Counties Served*: Warren, Washington

### Hospitals & Health Systems:

- Adirondack Health: Linda McClarigan, CNO – Located in Saranac Lake, NY. Our facility operates a geriatric inpatient behavioral health unit and we have imbedded psychiatric practitioners in our 4 Health Centers.
  - *Counties Served*: Franklin, Essex, Clinton, Hamilton, St. Lawrence
- Encompass Health Home: Michael Lawler, Board Member – Located in Binghamton, NY. Encompass Health Home is a collaboration of Catholic Charities and their partners across upstate New York managed by Catholic Charities of Broome County. We have a 100-year legacy of service in Upstate New York and a team of skilled and dedicated staff working with children and families.
  - *Counties Served*: 48 Upstate counties within the Dioceses of Albany, Ogdensburg, Syracuse, Rochester, and Buffalo.
- Hudson Headwaters Health Network: Jessica Fraser, Director of Care Management – Located in Glens Falls, NY.
  - *Counties Served*: Clinton, Essex, Hamilton, Saratoga, Washington, Warren
- Saint Regis Mohawk Tribe Health Services: Christine Venery, Mental Health Director – Located in Akwesasne, NY. SRMTHS is an article 28 FQHC facility which provide primary care, outpatient mental health services, inpatient and outpatient substance use disorder and prevention services.
  - *Counties Served*: Franklin, St. Lawrence, Clinton
- UVHN: CVPH: Rosemary Reif, AVP Operations – Located in Plattsburgh, NY. My organization currently operates two mental health units – 18 bed adult – 12 bed child/adolescent unit.
  - *Counties Served*: Clinton, Essex, Franklin
- UVHN: Elizabethtown Community Hospital: Meredith King, Director of Outpatient Services – Located in Elizabethtown, NY. Our service area consists of over 600 square miles, including townships in Essex, southern Clinton, and northern Warren counties. Our organization, a member of the University of Vermont Health Network, is in the midst of consolidating with Moses Ludington Hospital in Ticonderoga- making us the only hospital located in Essex County. In addition to our inpatient and 24-hour Emergency Department, Elizabethtown Community Hospital's primary care network is the county's (Essex) central source for preventative, primary care. We operate community health centers in Westport, Wilmington, Ausable Forks, Elizabethtown, Willsboro and Crown Point. The consolidation of our organization with Moses Ludington Hospital in Ticonderoga not only makes us the only “Hospital” in Essex County, expanding our service area into Northern Warren county, most importantly, the consolidation will increase access to care including mental health services through the planned creation of a Medical Village. Included in the Medical Village are outpatient services, ED, Primary Care, Substance abuse treatment (St. Joes), an Adult Home and Nursing Home.
  - *Counties Served*: Clinton, Essex

## North Country Region RPC Board

### Peer/Family/Youth Advocates:

- Anne Griffin, Director of Family Services, located in Essex County.
  - I am the parent of an adult child who received intensive behavioral health services and have also worked at Families First for 24 years, during which I have provided Family Support and supervised Family Peer Advocates.
- Brennan Williams, Hudson River Regional Youth Partner, located in Rensselaer County.
  - “I am a young person who has lived experience in the NYS mental health system. I have been advocating for better services, more inclusion, and person-centered care for the past ten years.”
- Mariane Simas, Program Coordinator Family Support Services, located in Warren County.
  - I am a credentialed peer Advocate as well as Coordinator of Family Support Services in Warren and Washington Counties. I have 21 years’ experience working in Family Support Services. Family Support Services provides Support Groups, Respite Services and Peer Supported Advocacy.
- Shelley Shutler, located in Franklin County.
  - I am interested in becoming an RPC board member because I have 20 years of experience in Human Services in Franklin County. I want to Advocate for the people in our community (rural) and the challenges we have in our area. We are a peer run driven recovery center who also has a peer advocate program. We can gain valuable information from individuals and families who utilize our agency for services.
- Steve Miccio, CEO, located in Warren County.
  - I have lived experience in the mental health system and have Advocated and implemented services that are more validating, and wellness focused.

### Managed Care Organizations:

- CDPHP: Carl Rorie Alexandrov, Director Behavioral Health Operations - Capital District Physicians’ Health Plan, Inc. (CDPHP®) is an award-winning, not-for-profit health plan serving more than 400,000 members in 24 counties. At CDPHP, we take our responsibility to support and promote the health, vibrancy, and quality of life in the communities we serve seriously. We understand that the economic vitality of our region depends on the strength of its businesses. That’s why we’re working to provide businesses with innovative products and services that will lead to better health, better care, and lower costs.
  - *Counties Served:*
    - Medicaid, Medicare and Commercial:
      - Albany, Rensselaer, Saratoga, Schenectady, Washington, Schoharie, Columbia, Greene, Tioga, Broome, Fulton, Montgomery
    - Medicare and Commercial only
      - Dutchess, Ulster, Orange, Sullivan, Warren, Hamilton, Herkimer, Oneida, Delaware, Madison, Chenango, Otsego
- Fidelis: Jody Leaven, NC Marketing Supervisor - Fidelis Care provides quality, affordable, New York State-sponsored health insurance coverage for people of all ages and at all stages of life. Today, through a Statewide network of more than 67,000 providers, we serve more than 1.5 million children and adults, making Fidelis Care one of the largest government programs-based health insurance plans in New York State. In fact, one in 13 New York State residents is a Fidelis Care member.

## North Country Region RPC Board

We are deeply connected to the communities we serve, working with healthcare providers, educators, religious leaders, nonprofit organizations, and other community leaders to ensure people can access the healthcare they need and deserve.

At Fidelis Care, we strive to:

- Promote health through quality, accessible care and services for all;
- Join in partnership with health professionals to assist them in their healing work;
- Act as a facilitator to build linkages and systems for the coordination of care and services among healthcare, behavioral and social services, as well as educators and religious leaders, to address the spiritual, emotional, and physical needs of those we serve;
- Advocate for a health policy that accords true dignity and respect for all human persons, especially the poor and underserved.

○ *Counties Served:* All Counties

- **MVP HealthCare:** Angela Vidile, Director of Medicaid Services and Supports - MVP is a nationally recognized, regional not-for-profit health plan, committed to having a positive impact on the health and wellness of our members. MVP offers the Harmonious Health Care Plan, a health benefit plan offered through the New York State Health and Recovery Plan program (HARP). The Harmonious Health Care Plan provides traditional Medicaid benefits through MVP's participating provider network, as well as a broad range of Home and Community Based Services (HCBS).
  - *Counties Served:* Albany, Columbia, Dutchess, Genesee, Greene, Jefferson, Lewis, Livingston, Monroe, Oneida, Ontario, Orange, Putnam, Rensselaer, Saratoga, Schenectady, Sullivan, Rockland, Ulster, Warren, Washington, Westchester
- **UnitedHealthcare:** Jennifer L. Earl, MA, LMHC, Government Liaison, United Healthcare Community Plan- The role of the Government Liaison is to be an ambassador between the Plan and government entities, providers, and other partners. It is the mission of UnitedHealthcare to help people lead healthier lives. UnitedHealthcare offers a large portfolio of products to help meet a variety of needs for individuals and families.
 

UnitedHealthcare Community Plan offers health care coverage for beneficiaries of Medicaid and offers access to high-quality care to improve members' health and help them live more independently. The Wellness4Me plan is UnitedHealthcare's Health and Recovery Plan (HARP) approved by New York State. United Healthcare has members in 42 counties throughout New York State and continues to expand.

  - *Counties Served:* Albany, Bronx, Broome, Cayuga, Chautauqua, Chemung, Chenango, Clinton, Columbia, Dutchess, Erie, Fulton, Genesee, Greene, Herkimer, Jefferson, Kings, Lewis, Livingston, Madison, Monroe, Nassau, New York, Niagara, Oneida, Onondaga, Ontario, Orange, Oswego, Queens, Rensselaer, Richmond, Rockland, Seneca, St. Lawrence, Suffolk, Tioga, Ulster, Warren, Wayne, Westchester and Wyoming.

### Key Partners:

- **Adirondack Health Institute:** Thomas Tallon, Program Manager – Located in Glens Falls, NY. AHI is an independent, non-profit organization supporting hospitals, physician practices, behavioral health providers, community-based organizations, patients and others in our region transform health care and improve population health. AHI is the PPS for the North Country/Adirondack region and operates several programs including Adirondack Medical Home, Health Home, Adirondack Rural Health Network, PHIP, and Enrollment Assistance Services and Education.
  - *Counties Served:* Clinton, Essex, Franklin, Hamilton, Warren, Washington, Fulton, St. Lawrence, Saratoga

## North Country Region RPC Board

- Champlain Valley Educational Services: Reggie McDonald, Director of Special Education – Located in Plattsburgh, NY. Champlain Valley Educational Services (CVES), one of 37 BOCES in New York State, is committed to serving our region’s many needs. Through the services it offers, CVES accomplishes its goals with the cooperation of its boards of education, school superintendents and other component school district personnel. CVES provides career preparation, special education, instructional services, administrative support and professional development for educators, and is a valuable source of assistance to its 17 component school districts as they strive to keep pace with technical advancements and in stride with economic and social uncertainties and change. As a result, the relationship between CVES and its 17 component school districts is truly a “Commitment to Excellence.”
  - *Counties Served*: Clinton, Essex, Washington, Warren
  
- Essex County: Sue Ann Caron, Deputy Commissioner of Social Services – Located in Elizabethtown, NY. The LDSS serves thousands of county residents in various capacities, and necessarily networks with all regional service providers. We have always enjoyed a close working relationship with our mental health partners, as such collaboration and cooperation is critical to best serving our mutual clientele.
  - *Counties Served*: Essex
  
- North Country Behavioral Healthcare Network: Barry B. Brogan, Executive Director – Located in Saranac Lake, NY. North Country Behavioral Healthcare Network is a program development and administrative service agency currently involved with transition to Value Based Payment, homelessness prevention & housing, and suicide prevention.
  - *Counties Served*: Essex, Clinton, Franklin, Hamilton, St. Lawrence, Lewis, Jefferson